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**Meeting:** Social Care Health & Housing Overview and Scrutiny Committee  
**Date:** 10 September 2009  
**Subject:** Quarter 1 Performance Report  
**Report of:** Director of Social Care, Health & Housing  
**Summary:** The report highlights the Quarter 1 performance for the Department

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Contact Officer: Ian Porter, AD Policy, Partnerships & Performance  
Public/Exempt: Public  
Wards Affected: All  
Function of: Council

**RECOMMENDATIONS:**

- 1. that the Committee notes and considers this report**
- 2. that the Committee considers any issues from this report that could form part of their work programme**

**Introduction**

1. The Council's framework for performance management supports the delivery of CBC's priorities.
2. The Directorate now has monthly performance reporting in place. Those indicators that the Director has identified as 'critical' now form the quarterly corporate performance suite – included at Appendix A.

**Quarter 1 – Key Messages**

3. For the first quarter of 2009/10 there have been difficulties (linked to the nature of many of the new measures) in collecting national indicator data. This is a consistent issue across the 3 other new District based Unitary Councils and no Quarter 1 Performance Reports have been produced so far by these Councils. In fact Cheshire East Council's first Performance Report will be a mid-year report in November.

4. Consequently, there are several indicators contained within this report where performance information is not yet available.

Work is ongoing within directorates to ensure this is addressed for Quarter 2.

This is particularly relevant with the LAA reporting and the aim is to report the Quarter 1 performance to the LSP Board on 22 September.

### **Conclusion and Next Steps**

5. This is the first Quarterly Performance Report for Central Bedfordshire Council.
6. The Committee is asked to note and consider this report.
7. The Committee considers any issues from this report that could form part of their work programme.

<b>CORPORATE IMPLICATIONS</b>
<p><b>Council Priorities:</b> The Quarterly Performance Report underpins the delivery of the Council's Priorities</p> <p><b>Financial:</b> None</p> <p><b>Legal:</b> None</p> <p><b>Risk Management:</b> None</p> <p><b>Staffing (including Trades Unions):</b> None</p> <p><b>Equalities/Human Rights:</b> None</p> <p><b>Community Safety:</b> None</p> <p><b>Sustainability:</b> None</p>

### **Appendices:**

Appendix A – (Quarter 1 Performance Report)